

STATE OF CONNECTICUT

DEPARTMENT OF PUBLIC HEALTH



Renée D. Coleman-Mitchell, MPH
Commissioner

Ned Lamont
Governor
Susan Bysiewicz
Lt. Governor

Healthcare Quality And Safety Branch

June 25, 2019

Christine Crutchfield, Person-in-Charge
Marbridge Retirement Center
665 West Main Street
Cheshire, CT 06410

Dear Ms Crutchfield:

An unannounced visit was made to Marbridge Retirement Center on June 10, 2019 by a representative of the Facility Licensing and Investigations Section of the Department of Public Health for the purpose of conducting a licensure inspection.

Attached are the violations of the Regulations of Connecticut State Agencies and/or General Statutes of Connecticut which were noted during the course of the visit.

In accordance with Connecticut General Statutes, section 19a-496, upon a finding of noncompliance with such statutes or regulations, the Department shall issue a written notice of noncompliance to the institution. Not later than ten days after such institution receives a notice of noncompliance, the institution shall submit a plan of correction to the Department in response to the items of noncompliance identified in such notice.

The plan of correction is to be submitted to the Department by July 9, 2019.

The plan of correction shall include:

- (1) The measures that the institution intends to implement or systemic changes that the institution intends to make to prevent a recurrence of each identified issue of noncompliance;
- (2) the date each such corrective measure or change by the institution is effective;
- (3) the institution's plan to monitor its quality assessment and performance improvement functions to ensure that the corrective measure or systemic change is sustained; and
- (4) the title of the institution's staff member that is responsible for ensuring the institution's compliance with its plan of correction.

The plan of correction shall be deemed to be the institution's representation of compliance with the identified state statutes or regulations identified in the department's notice of noncompliance. Any institution that fails to submit a plan of correction may be subject to disciplinary action.



Phone: (860) 509-7400 • Fax: (860) 509-7543
Telecommunications Relay Service 7-1-1
410 Capitol Avenue, P.O. Box 340308
Hartford, Connecticut 06134-0308
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Affirmative Action/Equal Opportunity Employer



DATE OF VISIT: June 10, 2019

THE FOLLOWING VIOLATIONS OF THE REGULATIONS OF CONNECTICUT
STATE AGENCIES AND/OR CONNECTICUT GENERAL STATUTES
WERE IDENTIFIED

You may wish to dispute the violations and you may be provided with the opportunity to be heard. If the violations are not responded to by July 9, 2019 or if a request for a meeting is not made by the stipulated date, the violations shall be deemed admitted.

If there are any questions, please do not hesitate to contact this office at (860) 509-7400.

Respectfully,

Karen Gworek, RN

Karen Gworek, RN
Supervising Nurse Consultant
Facility Licensing and Investigations Section

c. Mairead Painter, LTC Ombudsman

DATE OF VISIT: June 10, 2019

THE FOLLOWING VIOLATIONS OF THE REGULATIONS OF CONNECTICUT
STATE AGENCIES AND/OR CONNECTICUT GENERAL STATUTES
WERE IDENTIFIED

The following are a violation of the Regulations of Connecticut State Agencies Section 19-13-D6 (b) Physical plant (S) and/or (c) Administration (1) and/or (h) General Conditions (6).

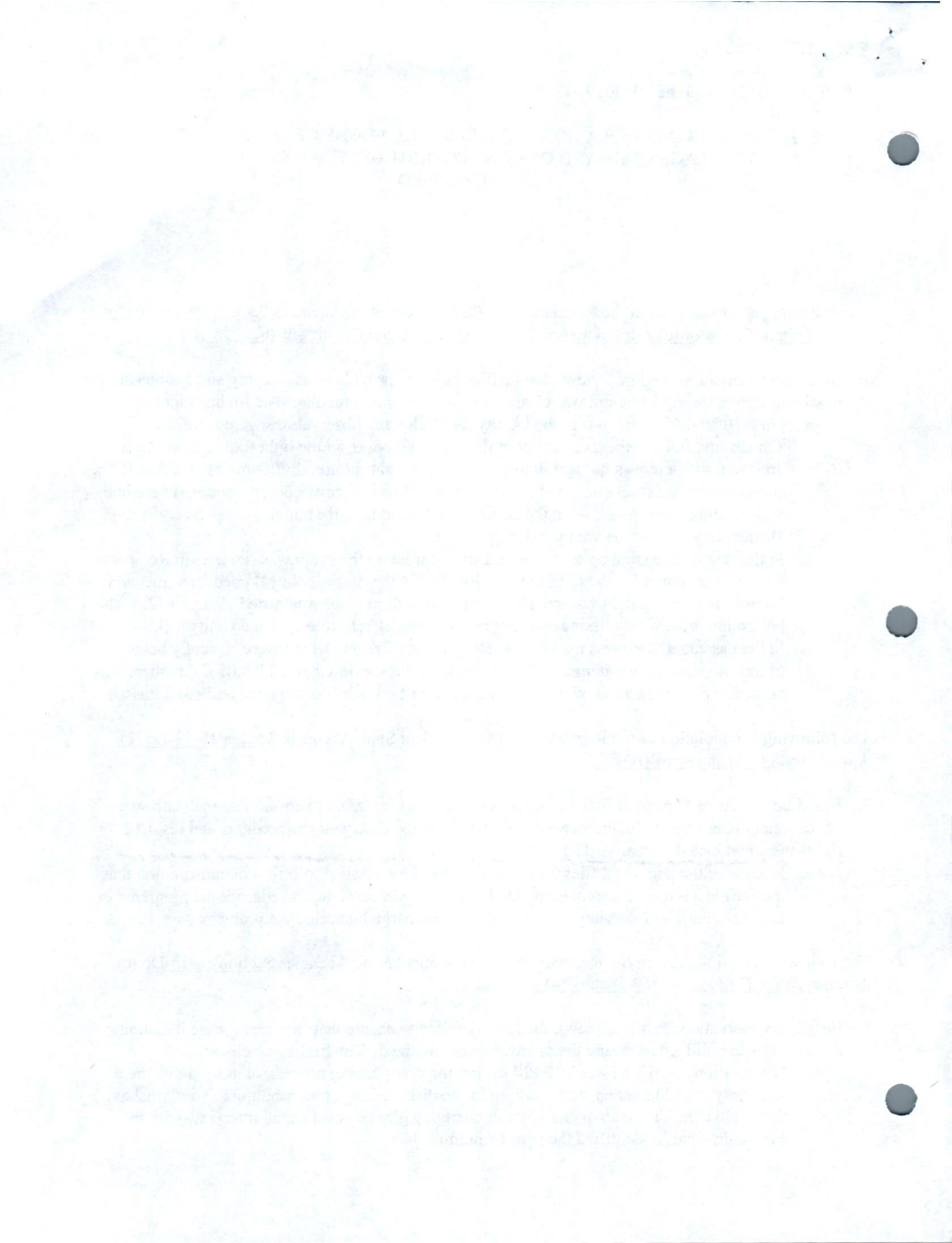
1. Based on observations and interviews, the facility failed to provide housekeeping and maintenance repairs to ensure the environment was clean, comfortable, and homelike. The findings include:
 - a. On 6/10/19 during the tour of the facility, the following observations were identified:
On the first floor in the hall bathroom there was no cover on the light fixture in the shower. In Room #1 there was no light bulb in the ceiling light fixture. In Rooms #1, #6, and #8 the assistance phones were not working and Room #8 had no cowbell in the room. In the hall toilet room there was a hole in the ceiling tile around the pipe and there was no cover over the mercury bulb in the vanity fixture.
 - b. In the stairwell leading up to the second floor carpet on the stairs was stained. In Room #16 there was no cover for the light fixture. Room #14 there were four (4) uncovered mercury bulbs in the ceiling light fixture. Room #13 the wall radiator was rusted. Room #12, in the bathroom, there were missing mercury bulbs in the light fixture over the vanity sink.
 - c. In the basement there was no thermometers in both freezers which were currently being utilized to store frozen items. Interview with the Person-in-Charge identified that there was no maintenance log to show when the items identified were last repaired and/or addressed.

The following is a violation of the Regulations of Connecticut State Agencies Section 19-13-D6 (c) Administration (1) and/or (4)(A)(B).

2. Based on review of personnel files and interviews, the facility failed to ensure that mandatory educational in-services including general safety, fire safety, emergency procedures and resident rights were conducted annually. The findings include:
 - a. Review of the personnel files for all facility employees failed to reflect documentation that the staff had attended and/or completed mandatory in-services and educational programs in the year of 2018. Interview with the Person-in-Charge identified the problem.

The following are violations of the Regulations of Connecticut State Agencies Section 19-13-D6 (c) Administration (1)(5) and/or (f) Dietary (4).

3. Based on observations and interviews, the facility failed to ensure that that appropriate infection techniques were utilized to ensure the dishware was sanitized. The findings include:
 - a. Observations on 6/10/19 at 1:10 PM during the dishwashing process, identified that there was only one (1) kitchen staff working in the dishwashing area, handling the dirty dishes then unloading the clean dishes without changing gloves in between. Interview with the Person-in-Charge identified the poor technique.



MARBRIDGE

July 9, 2019

Karen Gworek ,RN
Supervising Nurse Consultant
Facility Licensing and Investigations Section
STATE OF CONNECTICUT
410 Capitol Avenue, P.O. Box 340308
Hartford, Connecticut 06134-0308



*Approved
7/18/19
KEG*

re: Marbridge Retirement Center

Dear Karen Gworek,

The following are a violation of the regulations of Connecticut State Agencies Section 19-13-D6 (b) Physical plant (s) and/or (c) Administration (1) or (h) General Conditions (6).

1. Based on observations and interviews, the facility failed to provide housekeeping and maintenance repairs to ensure the environment was clean, comfortable and homelike. The findings include:

a. On 6/10/19 during a tour of the facility, the following observations were identified: On the first floor in the hall bathroom there was no cover on the light fixture in the shower. In Room #1, #6 and #8 the assistance phones were not working and Room #8 had no cowbell in the room. In the hall toilet room there was a whole in the ceiling tile around the pipe and there was no cover over the mercury bulb in the vanity fixture.

b. In the stairwell leading up to the second floor carpet on the stairs was stained. In Room #16 there was no cover for the light fixture. Room #14 there were four (4) uncovered mercury bulbs in the ceiling light fixture. Room #13 the wall radiator was rusted. Room #12, in the bathroom, there were missing mercury bulbs in the light fixture over the vanity sink.

c. In the basement there was no thermometers in both freezers which were currently being utilized to store frozen items. Interview with the Person-In-Charge identified that there was no maintenance log to show when the items were last repaired and /or addressed.

Facility Response:

Please note that the filling of this plan of correction does not constitute any admissions as to the violations set forth in this statement of deficiency.

Corporate Mailing address:
P.O. Box 513
East Berlin CT 06023



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MARBRIDGE

This plan of correction is being filed as evidence of the facility's continued compliance with all applicable laws.

Identification: It is our intent to maintain the building with all proper housekeeping and maintenance repairs properly addressed, with a log and a system to maintain compliance with all applicable regulations.

Corrective Action: All listed repairs will be done by August 1, 2019. Freezer thermometers have been replaced. (completed June 1). A repair log will be maintained to ensure that items are addressed in a timely manner. (repair log in place July 1)

Monitoring: Weekly

Responsible Person: Manager

The following is a violation of the regulations of Connecticut State Agencies Section 1-9-13-D6 (c) Administration (1) and /or (4) (A) (B).

2. Based on review of personal files and interviews, the facility failed to ensure that mandatory educational in-services including general safety, emergency procedures and resident rights were conducted annually. The findings include:

a. Review of personal files for all facility employees failed to reflect documentation that the staff had attended and/or completed mandatory in-service and educational programs in the year of 2018. Interview with the Person-In-Charge identified the problem.

Facility Response:

Please note that the filling of this plan of correction does not constitute any admissions as to the violations set forth in this statement of deficiency.

This plan of correction is being filed as evidence of the facility's continued compliance with all applicable laws.

Identification: The facility recognizes the requirement for evidence of documentation of employee in servicing in accord with State of CT regulations.

Corporate Mailing address:
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East Berlin CT 06023

1. The first part of the paper is devoted to the study of the properties of the function $f(x)$ defined by the equation

$f(x) = \int_0^x \frac{1}{1+t^2} dt$. It is shown that this function is increasing and concave down on the interval $(-\infty, \infty)$.

2. In the second part, we consider the function $g(x) = \int_0^x \frac{t}{1+t^2} dt$. It is shown that this function is increasing and concave up on the interval $(-\infty, \infty)$. Moreover, it is shown that $g(x)$ is an odd function, i.e., $g(-x) = -g(x)$.

3. In the third part, we consider the function $h(x) = \int_0^x \frac{t^2}{1+t^2} dt$. It is shown that this function is increasing and concave down on the interval $(-\infty, \infty)$. Moreover, it is shown that $h(x)$ is an even function, i.e., $h(-x) = h(x)$.

4. In the fourth part, we consider the function $k(x) = \int_0^x \frac{t^3}{1+t^2} dt$. It is shown that this function is increasing and concave up on the interval $(-\infty, \infty)$. Moreover, it is shown that $k(x)$ is an odd function, i.e., $k(-x) = -k(x)$.

5. In the fifth part, we consider the function $l(x) = \int_0^x \frac{t^4}{1+t^2} dt$. It is shown that this function is increasing and concave down on the interval $(-\infty, \infty)$. Moreover, it is shown that $l(x)$ is an even function, i.e., $l(-x) = l(x)$.

6. In the sixth part, we consider the function $m(x) = \int_0^x \frac{t^5}{1+t^2} dt$. It is shown that this function is increasing and concave up on the interval $(-\infty, \infty)$. Moreover, it is shown that $m(x)$ is an odd function, i.e., $m(-x) = -m(x)$.

7. In the seventh part, we consider the function $n(x) = \int_0^x \frac{t^6}{1+t^2} dt$. It is shown that this function is increasing and concave down on the interval $(-\infty, \infty)$. Moreover, it is shown that $n(x)$ is an even function, i.e., $n(-x) = n(x)$.

8. In the eighth part, we consider the function $o(x) = \int_0^x \frac{t^7}{1+t^2} dt$. It is shown that this function is increasing and concave up on the interval $(-\infty, \infty)$. Moreover, it is shown that $o(x)$ is an odd function, i.e., $o(-x) = -o(x)$.

MARBRIDGE

Corrective Action: Person in charge has been educated as to the location of in-service records, and the requirements for the facility to maintain evidence thereof. All employees do have evidence of the required in-service topics and hours. (completed July 1 2019).

Monitoring: In-service folders for each employee will be maintained on a monthly basis.

Responsible Person: Manager

The following are violations of the Regulations of Connecticut State Agencies Section 19-13-D6 (c)

Administration (1 (5) and/or (f) Dietary (4).

3. Based on observations and interviews, the facility failed to ensure that the appropriate infection techniques were utilized to ensure the dishware was sanitized. The findings include:

a. Observations on 6/10/19 at 1:10 PM during the dishwashing process, identified that there was only one (1) kitchen staff working in the dishwashing area, handling the dirty dishes then unloading the clean dishes without changing gloves in between. Interview with the Person-In -Charge identified the poor technique.

Facility Response:

Please note that the filling of this plan of correction does not constitute any admissions as to the violations set forth in this statement of deficiency.

This plan of correction is being filed as evidence of the facility's continued compliance with all applicable laws.

Identification: Marbridge strives to ensure proper food handling techniques are maintained by all staff members per regulations.

Corrective Action: All food service staff have been in-serviced as to proper infection techniques and the use of gloves. (Completed June 15 2019).

Monitoring: Daily

Responsible Person: Manager

Corporate Mailing address:
P.O. Box 513
East Berlin CT 06023

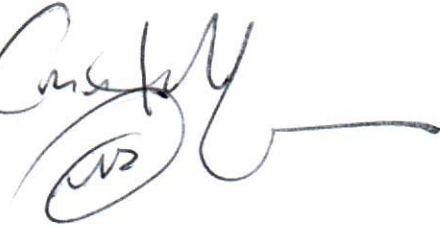
... ..

MARBRIDGE

Please contact either myself, or Lewis Bower, owner directly, with any questions or comments. He can be reached at 8602506294, or lbower@bowerhc.com

Sincerely,

Christine Crutchfield

A handwritten signature in dark ink, appearing to read 'Christine Crutchfield', with a large, stylized flourish extending to the right.

