STATE OF CONNECTICUT
DEPARTMENT OF PUBLIC HEALTH

Deidre S. Gifford, MD, MPH
Acting Commissioner

Ned Lamont
Governor
Susan Bysiewicz
Lt. Governor

Healthcare Quality And Safety Branch

December 1, 2020

Heather Callaghan, Director of Nursing Services
Avon Old Farms School Health Center
500 Old Farms Road
Avon, CT 06001

callaghanh@avonoldfarms.com

Dear Ms. Callaghan:

An unannounced visit was made to Avon Old Farms School Health Center on April 12, 2018 by a representative of the Facility Licensing and Investigations Section of the Department of Public Health for the purpose of conducting a licensing inspection.

Attached are the violations of the Regulations of Connecticut State Agencies and/or General Statutes of Connecticut which were noted during the course of the visit. The state violations cannot be edited by the provider in any way.

In accordance with Connecticut General Statutes, section 19a-496, upon a finding of noncompliance with such statutes or regulations, the Department shall issue a written notice of noncompliance to the institution. Not later than ten days after such institution receives a notice of noncompliance, the institution shall submit a plan of correction to the Department in response to the items of noncompliance identified in such notice.

The plan of correction is to be submitted to the Department by December 11, 2020.

The plan of correction shall include:
(1) The measures that the institution intends to implement or systemic changes that the institution intends to make to prevent a recurrence of each identified issue of noncompliance;
(2) the date each such corrective measure or change by the institution is effective;
(3) the institution's plan to monitor its quality assessment and performance improvement functions to ensure that the corrective measure or systemic change is sustained; and
(4) the title of the institution's staff member that is responsible for ensuring the institution's compliance with its plan of correction.

The plan of correction shall be deemed to be the institution's representation of compliance with the identified state statutes or regulations identified in the department's notice of noncompliance. Any institution that fails to submit a plan of correction to Robin.Bazzini@ct.gov may be subject to disciplinary action. Please do not send another copy via US mail.

DATE(S) OF VISIT: April 12, 2018

THE FOLLOWING VIOLATION(S) OF THE REGULATIONS OF CONNECTICUT STATE AGENCIES AND/OR CONNECTICUT GENERAL STATUTES WERE IDENTIFIED

You may wish to dispute the violations and you may be provided with the opportunity to be heard. If the violations are not responded to by December 11, 2020 or if a request for a meeting is not made by the stipulated date, the violations shall be deemed admitted.

If there are any questions, please do not hesitate to contact this office at Robin.Bazzini@ct.gov.

Respectfully,

Loan D Nguyen

Loan Nguyen MSN, RN, C.
Supervising Nurse Consultant
Facility Licensing and Investigations Section

DATE(S) OF VISIT: April 12, 2018

THE FOLLOWING VIOLATION(S) OF THE REGULATIONS OF CONNECTICUT STATE AGENCIES AND/OR CONNECTICUT GENERAL STATUTES WERE IDENTIFIED

The following is a violation of the Regulations of Connecticut State Agencies Section19-13-D43a (e) Physical Plant (5) Basic Requirements (L) Environmental Requirements (ii)

1. Based on surveyor observations and interview with facility personnel, the infirmary failed to ensure the water was maintained at safe temperature levels. The findings include:

Surveyor observation during a tour of the infirmary with the Director of Nursing services on 4/12/18 at 9:15 AM identified a water temperature of 121.6 degrees Fahrenheit in bathroom #1, and a water temperature of 121.6 degrees Fahrenheit in bathroom #2, and failed to identify compliance with the State requirements to maintain water temperatures within the range of 110 F to 120F.

Both bathrooms were located in a hallway accessible to the patients.

Subsequent to surveyor inquiry, the water temperatures were adjusted on 4/12/18 at 10:55 AM to 118.5 degrees Fahrenheit in bathroom #1 and 118 degrees Fahrenheit in bathroom #2.

The following is a violation of the Regulations of Connecticut State Agencies Section19-13-D43a (e) Physical Plant (5) Basic Requirements (L) Environmental Requirements (vi)

2. Based on surveyor observation and interview with the infirmary personnel, the infirmary failed to properly insulate the hot water pipes. The findings include:

Surveyor observation during a tour of the infirmary and interview with the Director of Nursing services on 4/12/18 at 9:15 AM failed to identify protective insulation of the hot water pipes located under the sink in bathroom #1 and in the bathroom inside the isolation room.

The hot water pipes in both areas were exposed, and both areas were accessible to patients.

The following is a violation of the Regulations of Connecticut State Agencies Section19-13-D43a (e) Physical Plant (5) Basic Requirements (L) Environmental Requirements (xviii)

3. Based on surveyor observation and interview with the infirmary staff, the infirmary failed to store hazardous substances in a locked area. The findings include:

Surveyor observation during the tour of the infirmary and interview with the Director of Nursing services on 4/12/18 at 9:15 AM identified four 15 ounce (oz.) containers of disinfectant spray, one 32 oz. container of heavy duty glass spray, one half gallon of liquid dishwasher solution and one 32 oz. container of mopping liquid stored

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in the unlocked cabinet under the sink of the nourishment room, and failed to identify the safe storage of chemicals in a locked area.

Subsequent to surveyor inquiry, the items were removed.

Accepted 12/8/2020
12:49 pm
R. Razzini, message
to Heather Callaghan

Avon Old Farms School
500 Old Farms Road
Avon, CT 06001
Health Center

Plan of correction from inspection done on April 12th, 2018

1. Section19-13-D43a (e) Physical Plant (5) Basic Requirements (L) Environmental Requirements (ii) - **Hot water temperature.**

The water temperature was adjusted on 4/12/2018 at 10:55 AM to 118.5 degrees Fahrenheit in bathroom #1 and 118 degrees Fahrenheit in bathroom #2 while the inspector was still on site.

In order to ensure that the temperature of the bathrooms remain within the required range of 110 F to 120 F, the water temperature is and will continue to be checked every month by a member of the facilities department and documented on the hot water log, which is kept in the Health Center and in our Facilities department. A copy of that log will be included in an email along with this letter.

2. Section 19-13-D43a (e) Physical Plant (5) Basic Requirements (L) Environmental Requirements (vi) - **Insulated hot water pipes.**

The hot water pipes in bathroom #1 and in the bathroom inside the isolation room were exposed and accessible to patients. On 4/20/2018 a work order was placed to the facilities department, and on 4/27/2018 the pipes in both bathrooms were covered. A copy of the work order with the project description and completion date will be included in an email along with this letter.

3. Section 19-13-D43a (e) Physical Plant (5) Basic Requirements (L) Environmental Requirements (xviii) - **Storage of hazardous substances in a locked area.**

On the day of inspection, some hazardous substances were found in the unlocked cabinet under the sink of the nourishment room. At the time of inspection, on April 12th, 2018, all of these items were taken from the unlocked cabinet under the sink and placed in the locked storage closet next to the nourishment room. All hazardous materials now remain locked in this storage closet and are no longer stored under the sink or anywhere other than the locked storage closet.

The Director of Nursing is the School's staff member responsible for ensuring the School's compliance with its plan of correction.

If you have any questions, please feel free to contact me anytime.

Heather Callaghan
callaghanh@avonoldfarms.com